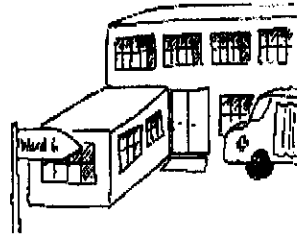


**PALS teams cannot give medical advice. If you have an urgent health problem please call**

**NHS Direct on:  
0845 4647 or contact your GP.**

**If you have questions about hospital services please call their PALS teams on:**



**St. Mary's Hospital: 020 7886 7777**

**Chelsea & Westminster Hospital: 020 8846 6727**

**The Royal Brompton & Harefield Hospital:  
020 7349 7715**

**The Royal Marsden Hospital: 0800 783 7176**

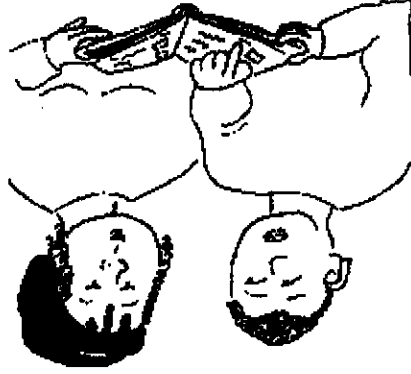
**Central & North West London Mental  
Health Trust: 020 8237 2329**

## **Patient Advice and Liaison Service (PALS)**

### **We're here to help**

When you need to talk to someone for advice, help or have problems with the service.





We're here to help

➤ Give you information about local health services

➤ Help you find support

➤ Help sort out problems quickly for you

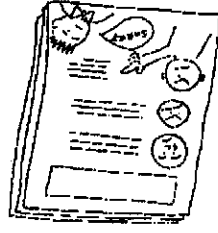
➤ If you want to complain, explain how to do this and support you

➤ Talk to you in private, and only tell others if you agree

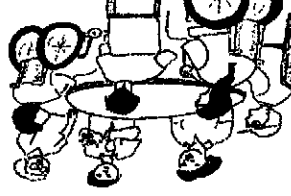
Where to get help?



Complaints or Problems?



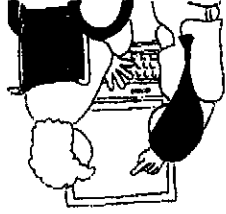
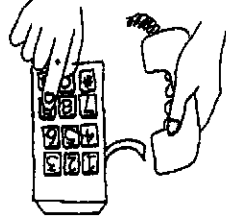
Support



If you need help you can contact us by

**020 8962 4547**

You may get an answer machine.  
Please leave a message



**pals@kc-pct.nhs.uk**  
You can email us

Or write to:

Patient Advice and Liaison  
Service  
Kensington and Chelsea PCT  
Courtfield House  
St Charles Hospital  
Exmoor Street  
London W10 6DZ

